

POSITIVE STROKES – *Changing Outlooks*

COMMENTS, COMPLAINTS AND COMPLIMENTS

We are looking for comments about the Stroke Service in Leeds – we do not mind whether they are compliments or complaints, all help to increase the awareness and knowledge of the service that people receive. We do not mind whether you are a stroke survivor or the relative, friend or carer of a stroke survivor, all are welcome to express their views.

If you do have a complaint about a particular part of the service, please send that complaint directly to the service involved, however, we would like to know too.

You can use this feedback form to send your comments to us.

Please would you give us a few details about yourself:

Name -----

Address -----

-----**Post Code** -----

Telephone No -----**Email**-----

N.B. *Positive Strokes – Changing Outlooks* will not give out any personal information about you without your written agreement.

● **I am/am not* interested in finding out more about Positive Strokes – *Changing Outlooks*.**

● **I would like/would not like* to become a member of Positive Strokes – *Changing Outlooks*.**

* Delete as appropriate

Please answer the following questions about the treatment and care you received after your stroke:

● What was good about it?

● What were you not so pleased with?

● What would make the service better for you?

What about your family and friends?

● Did they get enough information about what happened? Yes/No*

● What further information would have been helpful to them?

● Any other comments?

N.B. Please continue onto the back sheet if necessary.

We want to make sure that this information pack is getting to all sorts of people who have a stroke. It is very helpful if you can help us by answering the following questions, but if you feel unable to answer any of them for any reason, please leave those ones blank.

Please tick ✓ the boxes.

- | | | | |
|-----------------|---------------------------------|--------------|-----------------------------------|
| ● Gender | <input type="checkbox"/> Female | ● Age | <input type="checkbox"/> Under 19 |
| | <input type="checkbox"/> Male | | <input type="checkbox"/> 19 - 45 |
| | | | <input type="checkbox"/> 46 - 65 |
| | | | <input type="checkbox"/> Over 65 |

● **Ethnic Origin** These categories come from the 2001 census

White

- British
- Irish
- Other (please specify) -----

Mixed

- White & Black Caribbean
- White & Asian
- White & Black African
- Other (please specify) -----

Asian/Asian British

- Indian
- Pakastani
- Bangladeshi
- Kashmiri
- Other (please specify) -----

Black/Black British

- Caribbean
- African
- Other (please specify) -----

Chinese/other ethnic group

- Chinese
- Other (please specify) -----

